

JUNIOR PRIVATE LESSON & SQUAD POLICY

PRIVATE LESSONS

- All regular (weekly) private tennis lessons/ shared private lessons are priced and charged on a term basis.

PRIVATE LESSONS CANCELLATIONS & MAKE-UP LESSONS

- Anyone can attend your lesson in your place.
- In the event your coach is away, Maccabi Tennis will provide a substitute coach.
- Only 1 make-up lesson is allocated per term (not including rain) if notice is given by close of business the day prior.
- Any cancellations made after close of business the day prior or on the day will be charged or not issued a make-up.
- Make-up lessons should be arranged through the Pro Shop or with your coach and can only be carried over one subsequent term.
- Make up lessons can be completed with any Maccabi coach if your coach is not available.
- Make-up lessons cannot be used in substitute of a regular weekly booking.
- Make-up lessons cannot be deducted from the following terms fees or credited towards other services.
- Private lesson term bookings are non transferable nor refundable.

PRIVATE LESSONS RAIN MAKE-UP

- Cancellations due to rain are at the discretion of the Pro Shop.
- Lessons can be completed indoors at the coaches discretion.
- If a lesson is not completed due to rain, a make up lesson will be issued.
- If the majority (50% or more) of a lesson is completed, a make up lesson will not be issued.
- Please contact the pro shop if in doubt of weather conditions.

JUNIOR SQUADS

- Maccabi Tennis reserves the right to place kids in squads at our discretion.
- Squads are on regardless of weather and will be held indoor in the event of rain.
- Missed squads do not qualify for make ups or credits.
- Squad places are non transferable non refundable.

TERM BOOKINGS, ENROLMENT & RE-ENROLMENTS

- Re-enrolments for all peak term lessons (privates and squads) are automatic.
- Cancellations must be received before the emailed deadline.
- Once payments have been processed no refunds will be issued.
- If you choose not to provide your credit card details, then it is your responsibility to pay term fees prior to the next term to guarantee your spot.
- All unpaid spots are opened up to waiting lists at this time.
- Lessons will not commence until all fees have been paid in full.

TENNIS CAMP

- Tennis camps are always on. Credits or transfers are not permitted in the event of rain.
- Tennis camp days can only be cancelled or transferred if notice is given by close of business the day prior. Cancellations made after or on the day will be forfeited.
- Tennis camp bookings are non refundable but may be eligible for credit.



maccabi tennis
WHITE CITY